



Card Management

- Product & Batch Management
- Overdraft Facility
- Balance Transfer
- Generate Normal PIN or PIN Less batch
- Batch Export in (.CSV) format
- Control Number (Serial ID) for Unique Identification of PIN
- Activation and Deactivation of PIN
- Expiration of cards after First date of use
- Recharge Voucher Management



Call Control

- Multi-lingual prompts configurable per access number
- PIN Based and PIN Less Calling
- Credit Balance Prompt at successful authentication
- Alert of last minute duration
- Real-time disconnection for insufficient balance call
- Limited number of "TRIAL" on IVR for outgoing calls
- Follow on call
- Speed Dialing
- Limit on Maximum Duration of calls
- Last Destination Redial



Call Rating

- Taxation per call
- Connection fee per call
- Disconnection Charges per call
- Maintenance/Service charges /Recurring configuration that are applied by system after regular interval (Interval in terms of days)
- Hidden Charges
- Toll Free Surcharge for call from Toll Free number
- All above charges are configured at three levels i.e. Product, Batch of product and Call Plan (Destination wise)



Carrier

- Multiple Carrier Rate Management
- Carrier Group Management
- Import & Export Rates in the (.CSV) format
- Priority Based Routing
- Least Cost Routing
- Rate Based on Time of Day and Week of Day
- Rate Simulation for LCR and Downloading
- Block List Management
- Call Tracking among Multiple Carriers
- GRID Based Rate Module



Tariffs

- Import & Export Rates for Tariff in (.CSV) format
- Individual Rate Editing
- Rate override for taxation on specific destination
- GRID based Rate module



Access Numbers

- IP Based Authentication for DID
- Language Setting as per Access Number
- Rate Setting for Toll Free Number for better cost management including Payphone cost
- Access number grouping for generating card product





Offers

- New Purchase Discount offers
- Rate Discount offers
- Promotional offers



E-Commerce

- Web portal with payment gateway integration
- Customer Portal
 - Speed Dial
 - Recharge
 - Family and Favorite list
 - Call Detail Records
 - PIN Less Dialing
- SSL Security
- Profile Management
- Tele Marketing Panel



Customer Care Portal

- Support page for Customer Care Executives
- Refund facility for Customer Care Executives
- ANI registration
- Favorite list
- Customer Service Support



Billing Module

- Real Time Billing integrated in the system
- Reseller Billing based on Activation of card
- Reseller Billing based on First use of the card
- Real Time Credit Management for the Resellers
- Invoice Management for Resellers



Reports

- Inquiry report for customer specific queries
- General and PIN wise Profit and Loss Report
- Detail Traffic Reports Based On Call Plan, Product, Carrier & DID and Batch
- Daily Load Report
- Traffic Summary Report
- First Use Card Report
- Recurring Fee Report
- Live Call Monitoring
- and many more



Modular Architecture

- SIP Proxy Module
- Switch Module
- Database Module
- Application Server Module



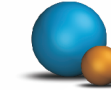
User

- Department wise Access Control
- Single Point of Access Control
- ACL Based Web Interface



Security

- SSL for Web Access
- Firewall at each node
- ACL based access of the system



Upcoming Modules

- SIP Registrar Module
- Multi Level Reseller Management Module
- Call Shop Module
- Call Back Module (ANI, SMS, Web)
- Class5 Services Modules (Voice Mail, Call Forwarding etc)
- Conference Module
- Multi Currency Support
- Multiple Time Zone Support

Data Sheet

Signaling Protocols	SIP (RFC 3261)
Audio Codecs	G729a Ulaw
DTMF Support	RFC 2833 SIP INFO
Capacity	Highly Scalable Platform Media and Signaling Only Mode Fully Distributed Traffic Handling
System Management	Secured System Access SSL



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